

MEDIA SERVICES UNIT

Providing Quality Curriculum Resources

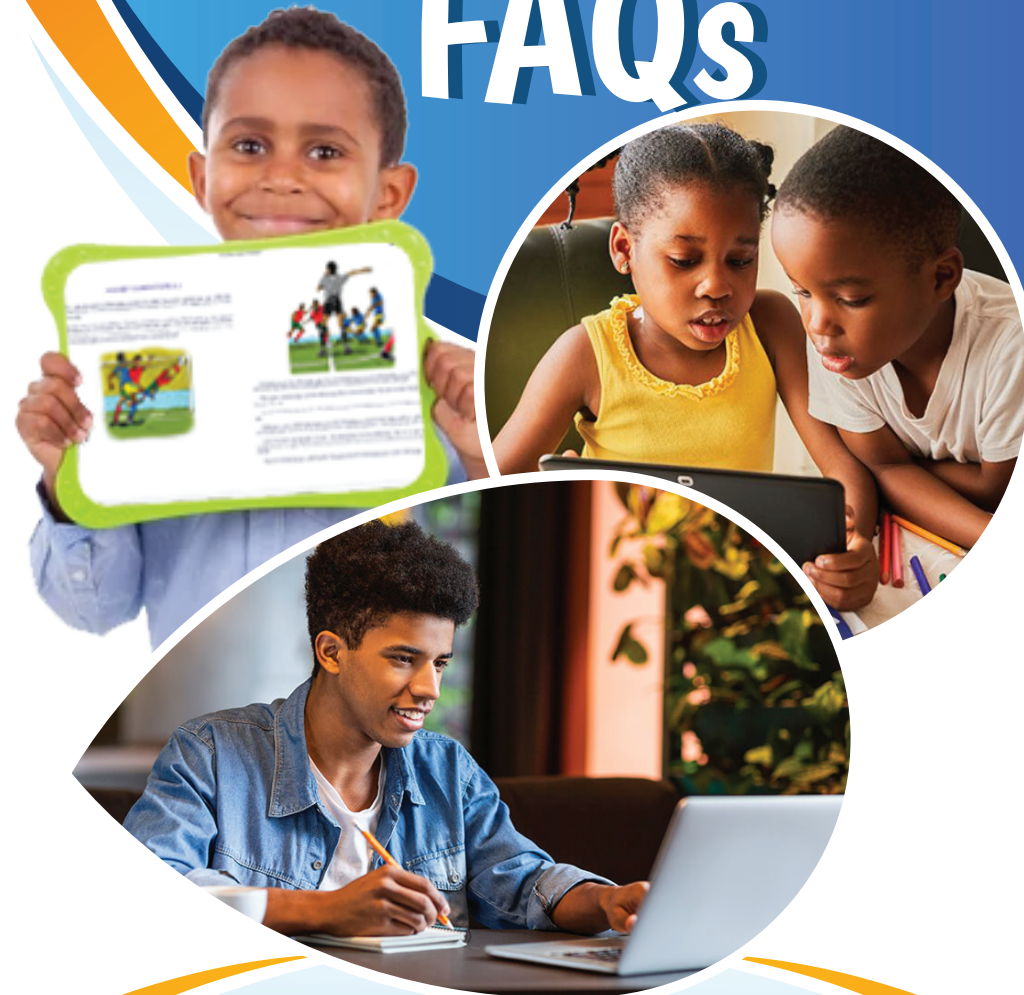


MINISTRY OF EDUCATION & YOUTH
MEDIA SERVICES UNIT
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MINISTRY OF
EDUCATION & YOUTH

eBook FAQs



MEDIA SERVICES UNIT

Introduction

The Ministry of Education and Youth is mindful of the provision of the necessary support services and components for the building of a robust 21st century learning environment to further improve educational outcomes. A critical component of this new learning environment is the provision of electronic books (e-books). The transition to e-books has been gradual. This is the third year of ebooks being distributed to schools. Currently the Ministry provides ebooks for the following subject areas:

- Principles of Accounts
- Principles of Business
- English Language (Teachers and students)
- Integrated Science
- Mathematics (Teachers Only)

1. What are ebooks?

Ebooks are electronic versions of printed books that can be accessed on various digital devices. The Ministry provides ebooks that are similar to traditional or printed books. They are composed of a series of pages, commonly in Portable Document Format (PDF) that readers can scroll or flip through. They may also include a table of contents and links, so that readers can get to the information faster.

2. How are ebooks distributed?

The Ministry provides access codes and instructions are sent directly to assigned students/users' email addresses.

3. How are students/users assigned ebooks?

Schools are required to identify students who will be assigned specific books/titles, and submit their email addresses to the Media Services Unit (MSU) based on the following criteria:

- a. Students should own or have access to an electronic device,
- b. Have access to the internet for initial download,
- c. Not be assigned a hard copy of the book

4. Do I need the internet in order to access an ebook?

Internet access is only needed for the initial download of the ebook. Once the users have downloaded the ebook on their Android, iOS and Windows devices using the BookFusion App they can read it offline.

Android app:

<https://play.google.com/store/apps/details?id=com.bookfusion.android.reader>

iOS app: <https://apps.apple.com/us/app/bookfusion/id1141834096>

Windows users need to sign up or sign in with the email that was assigned to the e-Book at <https://www.bookfusion.com/users/login>

5. Can the ebook be downloaded on multiple devices?

Yes. The ebooks are not locked to devices, the ebooks are locked to the users' email addresses, allowing them to use it on multiple devices.

6. Can ebooks work on Android, iOS, and Windows devices?

Users are able to access and read their ebooks on Android, iOS and Window devices and laptops once they use the same credentials.

7. How many times can I download the ebook?

Ebooks can be downloaded as many times as needed, on multiple devices using the same credentials.

8. How long will I have access to the ebook?

Access is provided to the ebooks for one academic year at a time until further advised.

9. Can I share my access codes/credentials?

The sharing of codes/credentials is not supported. Any attempt at sharing will result in a conflict in the system, and only one user will be allowed access to the content.

10. How much does the ebook cost?

The Ministry provides ebooks to the users free of cost.

11. What happens to my ebook if my device is damaged, lost or stolen?

The ebooks are not locked to devices, and as such users will be able to access and read their ebooks on any device once they use the same credentials.

12. Who should I contact if I am having challenges?

For 24-hour support, contact via email: support@bookfusion.com.