MINISTRY OF EDUCATION

JOB DESCRIPTION AND SPECIFICATION

JOB TITLE:	Administrator
JOB GRADE:	GMG/AM3
POST NUMBER	:
DIVISION:	Human Resource Management and Administration
SECTION:	Teachers Services Commission and Appeals Tribunal Secretariat
REPORTS TO:	Director, Teachers' Services Commission
MANAGES:	Records Officer PIDG/RIM II

Job Purpose:

The incumbent is responsible for providing administrative and secretarial support to the Teachers Services Commission (TSC) and Appeals Tribunal Secretariat, including the review of teachers' academic awards and transcripts; ascertaining the accreditation status of awards, institutions and programmes; and serving as the recording secretary at meetings of the Teachers Services Commission.

Key Outputs:

- Academic awards/transcripts reviewed/assessed
- Accreditation status of awards/institutions/programmes ascertained
- Proceedings of meetings recorded/prepared
- Information for TSC researched

Key Responsibility Areas:

Technical / Professional Responsibilities

1. Reviews teachers' academic awards/transcripts and prepares worksheets for the Qualifications Committee's assessment of qualification

- 2. Ascertains the accreditation status of each award and prepares letter to the relevant institution for additional information, as required
- 3. Liaises with the University Council of Jamaica, Embassies, High Commissions and other agencies to ascertain accreditation of educational institutions and programmes
- 4. Performs the function of recording secretary at meetings of the Teachers' Service Commission
- 5. Emails decisions of the Evaluation of Qualifications Committee to the Head, Schools' Personnel in the Regional Offices for implementation
- 6. Refers files with decisions to the relevant officers in the regional office to be addressed
- 7. Researches and provide information for the Teachers' Service Commission (TSC) as requested
- Liaises with the Regional Office and teachers concerning issues relating to the Evaluation of Qualifications
- 9. Performs any other duties assigned.

Management/Administrative Responsibilities

• Supervises and coordinates the day-to-day activities of Records Officer in areas of responsibility

HR Responsibilities

 Contributes to the performance appraisal of Records' Officer by establishing objectives, and monitoring and appraising performance

Performance Standards:

- Records of meetings are complete, accurate and prepared in a timely manner
- Research of information for Teachers' Services Commission is thorough and conducted in a timely manner
- Reviews of teachers' academic awards/transcripts and preparation of worksheets are thorough and timely with due regard for accuracy, completeness and verification of information/documentation
- Information/documentation regarding accreditation status of awards and of educational institutions and

programmes are ascertained

• Performance objectives for staff supervised are established, performance monitored and appraisal conducted in a timely manner

Internal and External Contacts (specify purpose of significant contacts):

Internal Contacts

Contact (Title)	Purpose of Communication
Teachers Services Commission	Re functions as recording secretary and research of information
Evaluation of Qualifications Committee	Re documentation/information

Contacts external to the organisation required for the achievement of the position objectives:

Purpose of Communication	
To ascertain accreditation of educational institutions	
and programmes	
Re decisions of the Evaluation of Qualifications Committee	
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Required Competencies:

<u>Core</u>

- Excellent interpersonal and customer service skills
- Excellent time management and organizing skills
- Ability to communicate effectively in both oral and written formats
- Ability to demonstrate a high level of initiative, professionalism and confidentiality
- Ability to plan work to meet timelines

<u>Technical</u>

- Knowledge of the Staff Orders, Public Service Regulations and the Ministry's policies and procedures.
- Knowledge of the terms and conditions that governs contract staff
- Proficiency in relevant Microsoft Office Applications

Minimum Required Education and Experience

- Bachelor's Degree in Public Administration/Human Resource Development/Management or the Arts
- Minimum of three (3) years' experience in a related field

OR

- Diploma in Public Administration/Personnel Management
- Training in Supervisory Management
- Two (2) years on the job training

Authority:

- To recommend leave of absence for staff supervised
- To supervise the activities of staff

Specific Conditions associated with the job:

• N/A